Integrated Management System Environmental and Quality Policies

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Environmental Policy

Itac is a specialist manufacturer of adhesives and solvent based coating solutions.

This company believes it has an important duty to ensure good environmental performance in all its business operations and to provide the necessary organisation, commitment, and training to fulfil this obligation. The senior management firmly believes in, and is committed to, monitoring, and improving environmental performance.

These aims will be achieved through:

- 1. Certification to ISO14001, attained in 2014. Committing to retain this International Standard for environmental performance.
- 2. Maintaining a safe and healthy working environment for its employees, with adequate facilities appropriate to the nature of the business activities.
- 3 Promoting environmental awareness throughout the organisation.
- 4 Complying with all relevant existing and future legislation and customer

specifications, improving on minimum standards, and expecting those working on our premises to meet the same standards.

- 5 Preventing pollution of air, water and land at source and controlling unavoidable pollution to an acceptable minimum.
- 6 Pursuing continual improvement in environmental performance through
 - reducing waste, increasing reuse and recycling and improving solid and liquid waste disposal methods.
 - using energy efficiently throughout our operations and reducing carbon emissions.
 - using transport efficiently for deliveries to and from the site, business travel and staff commuting.
 - minimising packaging to help customers reduce their own waste by using larger containers or returnable packaging.



7 Incorporating environmental responsibility into all business operations, by

planning environmental protection, reviewing, and developing policy, by setting objectives and targets, and by reviewing and auditing performance.

All employees have responsibilities for policy implementation, and all can participate and contribute to its success through their actions and suggestions.

Quality Policy

The purpose of the Integrated Management System is to ensure that the products and services provided to our customers consistently meet or exceed their expectations. The company operates a system that regularly evaluates its processes and customer needs and has set quantifiable goals with plans in place to ensure that they are improved year on year in conjunction with building mutually beneficial supplier relationships.

It is the policy of Itac Limited to maintain, on a continual basis, an effectively managed Integrated Management System. This system is designed to assure customers that the product supplied conforms to the laid down procedures and disciplines of the company and will meet their needs and expectations.

The Management of Itac Limited is firmly committed to the Integrated Management System and related Operational Procedures, and the total participation of all personnel is mandatory.

Control of product quality is the responsibility of the Quality Control Technician, who, in the event of differences of opinion on quality matters, can refer such items to the Technical Manager or Managing Director for resolution.

This policy of quality management is in place to ensure that the overall organisation goals of the company are met. The goals of this company are to ensure that the best possible product is supplied to our valued clients, and that we can meet their needs and requirements as effectively and efficiently as possible.

Management Reviews are regularly held which enables top management to continually improve the effectiveness of the Integrated Management System. Existing quality objectives shall be reviewed, and new ones established during Management Review meetings.